



Capitalise on an industry with more career opportunities

Our interactive course gives job seekers a qualification and entry into an industry rich with career opportunities and pathways.

Our Course Covers

- How to communicate and work effectively within the hospitality industry.
- Importance of using hygienic practices for food safety
- Practical skills for serving food and beverage, providing responsible service of alcohol, preparing and serving espresso coffee.

This course leads to jobs such as:

- Barista
- Bar attendant
- Café or food attendant
- Kitchen hand
- Food and beverage attendant
- Restaurant host

Intakes

- Weekly

Course Duration

- Up to 40 weeks. You can fast track your course in a shorter time frame (dependent on student’s skills and knowledge)

Course Delivery

- This is an online course with workshops to support delivery where required
- Vocational Placement required for 36 service periods

Student Support Services offered:

- Dedicated Trainers to help with training and assessment
- Access to iLearn – our 24/7 learning management system
- Access to online Language Literacy and Numeracy testing and tools to help with proficiency skills if required
- Free access to employment assistance through Joblinx
- Opportunities to collaborate online with peers

Course Structure

- The table below provides an outline of how the course is structured.

Unit Code	Unit Name
BSBWOR203	Work effectively with others
SITXCOM002	Show social and cultural sensitivity
SITHIND002	Source and use information on the hospitality industry
BSBCMM201	Communicate in the workplace
SITXWHS001	Participate in safe work practices
SITXINV001	Receive and store stock
SITXFSA001	Use hygienic practices for food safety
SIRXSLS001	Sell to the retail customer
SITXHRM001	Coach others in job skills
SITHIND004	Work effectively in hospitality service
SITHFAB002	Provide responsible service of alcohol
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SITXCCS006	Provide service to customers
SITHFAB007	Serve food and beverage

All courses are subject to change and availability.

Outcome

Upon successful completion of all units, students will be awarded a nationally recognised Certificate for SIT30616 - Certificate III in Hospitality