

# CHC52015 Diploma of Community Services

CRICOS Course Code: 091792J

**Sarina Russo  
Institute**

CRICOS PROVIDER CODE: 00607B RTO: 0427



## Course Overview:

The Diploma of Community Services suits individuals who wish to work in roles that involve service delivery, whether working with people experiencing drug and alcohol services, mental health, housing issues, disability and other areas of community services either direct client work and/or community education or development projects. It will teach you to operate at an advanced skill level and how to hold responsibility for the supervision of other staff and volunteers.

## Career Prospects:

- Case worker or manager
- Client service assessor
- Community services worker
- Family support worker
- Group coordinator
- Pastoral care counsellor
- Program coordinator
- Senior youth officer
- Welfare worker

## Course Delivery

This course is delivered **online**, using iLearn, our 24/7 learner management system. By taking advantage to our flexible learning system “iLearn” you can login anytime anywhere. This course also requires 100 hours of vocational placement (unpaid) in a live working environment. Students are expected to find their own placement however Sarina Russo Institute will assist you if you have difficulties finding a suitable venue.

**Course Duration:** 12 months

**Course Intakes:** Every Monday

**Entry Requirements:** Year 12 certificate or a competent result in an entry level reading and numeracy test.

## Student Support Services offered:

- Dedicated Trainers and Assessors to help you
- Access to iLearn – our 24/7 learning management system
- 24/7 access to online learning and assessment materials
- Opportunities to collaborate online with Trainers, Assessors, industry experts and peers
- Free state of the art Language Literacy and Numeracy tools
- Free access to employment assistance through Joblinkx

## Assessment Methods:

Uses a staggered assessment schedule with a range of methodologies such as:

- Integrated (holistic) assessment applied through placement
- Workplace case studies
- Logbooks, reflective journals
- Presentations

## Course Outline

| Unit Code | Unit of Competency  |
|-----------|---|
| CHCCCS007 | Develop and implement service programs  |
| CHCCOM003 | Develop workplace communication strategies  |
| CHCDEV002 | Analyse impacts of sociological factors on clients in community work and services           |
| CHCDIV003 | Manage and promote diversity  |
| CHCLEG003 | Manage legal and ethical compliance   |
| CHCPRP003 | Reflect on and improve own professional practice  |
| CHCMGT005 | Facilitate workplace debriefing and support processes                                       |
| HLTWHS004 | Manage work health and safety   |
| CHCCDE011 | Implement community development strategies  |
| CHCCSM005 | Develop, facilitate and review all aspects of case management                               |
| CHCCSM004 | Coordinate complex case requirements  |
| CHCCDE012 | Work within organisation and government structures to enable community development outcomes |
| CHCGRP002 | Plan and conduct group activities   |
| CHCDEV001 | Confirm client developmental status   |
| BSBWOR502 | Lead and manage team effectiveness  |
| CHCADV002 | Provide advocacy and representation services  |

All courses are subject to change and availability.

The **VET Student Loans** program assists eligible students enrolled in approved higher level vocational education and training (VET) courses to pay their tuition fees. For more info, visit [www.studyassist.gov.au](http://www.studyassist.gov.au)

Contact us for further course information.

## VET Student Loans

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[www.sri.edu.au](http://www.sri.edu.au)

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